

### Overview of EPS Reports

There are three types of EPS reports that come with Shell Vantage – Network Settlement, Payment, and Loyalty.

#### Network Settlement

There is one Network Settlement report. This report will indicate one of three possible statuses:

Network Settlement – Status: In Balance	The status In Balance indicates that the site totals match the Shell network payment host totals.
Network Settlement – Status: Out of Balance	The status Out of Balance indicates that the site totals do not match the Shell network payment host totals.
Network Settlement – Status: Offline Settlement	The status Offline Settlement indicates that the EPS is offline to the Shell network payment host. Therefore, totals will carry over to the next batch. <i>Note: This status cannot apply to network close.</i>

#### Payment

Gift Card Activation	Shows a summary of all successful Shell and Fuel Rewards® Gift Card Mall gift card activations at the site. It shows each activation as well as the total number of gift cards activated with total dollar amount.
Sales Not Captured*	Includes any transactions that were not received by the Shell Payment Host. Sites must submit the secured report to the Sales Not Captured Helpdesk to be processed.
Stored Sales Declined*	Includes any completed transactions that were declined by the Shell Payment Host (e.g., due to edit error, Payment Store-and-Forward, etc.). Sites must submit the secured report to the Sales Not Captured Helpdesk to be processed.
Uncompleted Pre-Authorization*	Contains any Shell network payment card transactions that were pre-authorized but not completed prior to EOD close, and the completion should occur on next business day.
Detailed Transaction*	Contains detailed information about every Shell network payment transaction (approved and declined) and is created during shift and day close. Reports are stored in the EPS for 30 days. The report can be viewed or printed on-demand by business day from the POS Manager Workstation.
Snapshot*	This is a view of actual data at the point in time it is printed and shows all Shell network transactions since the last batch close (shift or day).

The reports with an asterisk (\*) are available in Secured and Unsecured versions. In the secured version, both card number and expiration date are unmasked (all digits are shown). In the unsecured version, both card number and expiration date are masked (only the last 4 digits of the card are shown and expiration date is hidden).

#### Loyalty Reports

Loyalty Discount Summary	This is a roll up view of the Loyalty Detailed Transaction Report. It includes total loyalty volume and total loyalty discount. At the end of the report is a summary by DDC only. Shell Vantage sites will see DDC series 200 (Shell Precise), 600 (Direct Grocer), and 888 (Fuel Rewards®).
Loyalty Detailed Transaction	Contains loyalty transaction data for all Shell Loyalty programs and serves as the transaction detail behind the Loyalty Discount Summary, the Loyalty Usage and the Fuel Rewards® Loyalty Usage reports. It includes all transactions where a loyalty card/ID (loyalty token) was presented whether a discount was awarded or not. Transactions in the Loyalty Detailed Transaction Report are organized first by all transactions containing a Loyalty discount grouped by program, followed by all transactions without a Loyalty discount.
Loyalty Usage	This is a summary view of loyalty program activity. It is grouped by loyalty program/DDC. Within each loyalty program, there is a breakdown of total rollback and postpay discounts, and percent of sales using loyalty. The total of all loyalty programs is shown at the end of report. It also includes the percentage of non-loyalty activity.
Fuel Rewards® Loyalty Usage	This is a summary view of Fuel Rewards program activity. There is a breakdown of total rollback and postpay discounts, and percent of sales using loyalty.