

# Employee Satisfaction Survey

*As an employee of this company, we need your feedback to continue improving our organization. Please take a few moments to complete this questionnaire. Your responses will be anonymous and confidential.*

**Place and "X" in the box under the answer that best describes your opinion.**

**1** - Strongly Disagree, **2** - Disagree, **3** - Neutral, **4** - Agree, **5** - Strongly Agree, **N/A** - Not Applicable

<b>Coaching</b>	<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>	<b>N/A</b>
1. When I am having difficulty, my manager is there for me so I do not feel abandoned.						
2. My manager gives me useful feedback on how I can improve my performance.						
3. My manager lets me know what is expected from my work and where I stand.						
<b>Compensation &amp; Rewards</b>	<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>	<b>N/A</b>
4. This company finds ways other than pay to reward excellent performance.						
5. When people work extra hard to meet our goals, they are rewarded accordingly.						
6. In this company, excellent financial results translate into better pay for the employees.						
<b>Corporate Image</b>	<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>	<b>N/A</b>
7. I'm proud to be part of this company.						
8. I feel I am ultimately part of the company.						
9. I am proud to tell my friends or relatives about that I work here.						
<b>Customer Satisfaction</b>	<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>	<b>N/A</b>
10. Overall, our food and service gives our customers superior value.						
11. Overall, we offer high quality food and great service.						
<b>Praise &amp; Recognition</b>	<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>	<b>N/A</b>
13. My manager personally thanks those who make significant contributions to the company.						
14. My manager takes the time to praise those employees who do an excellent job.						
15. People around here say "thank you," or "good job!" when a challenging task is accomplished.						
<b>Recognition for Performance</b>	<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>	<b>N/A</b>
16. My work responsibilities are as stated in my job description.						
17. My supervisor provides me with valuable incentives and rewards for superior performance.						
18. There are clear and consistent criteria for recognizing the contributions of employees.						
<b>Training and Development</b>	<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>	<b>N/A</b>
19. My manager encourages me to take the time to attend training.						
20. The formal training I receive is related to real work situations.						
21. The training I receive helps me better understand the work I am supposed to do.						
22. My manager talks with me to determine my training and development needs.						
23. I need additional training to improve the quality of my work.						